GOVERNMENT OF INDIA
FINANCE
LOK SABHA

UNSTARRED QUESTION NO:5115
ANSWERED ON:25.08.2000
USE OF HINDI
JAGDAMBI PRASAD YADAV

Will the Minister of FINANCE be pleased to state:

(a) whether public-undertakings, banks and insurance companies under his ministry have been computerised;

(b) if so, whether there has been less work in Hindi-language and in original Hindi correspondence in banks and insurance companies; and

(c) if so, the details of the letters sent/references made in Hindi, Indian languages and English as per the quarterly report of organisations under his ministry during the last three years?

Answer

Minister of State in the Ministry of Finance (Balasaheb Vikhe Patil)

(a) Steps have been taken to computerise banks and Insurance Companies under the Ministry of Finance. There is no public sector undertaking under the control of Ministry of Finance.

(b)&(c): Notwithstanding the computerisation programme, the Official Language Policy is implemented in all the Banks and Insurance Companies in accordance with the rules and regulations. The quarterly report for watching the implementation of the Official Language policy will reflect the progress of correspondence and use of Hindi as Official Language only. No quarterly return for use of Indian languages or English is prescribed and therefore this information is not compiled by the Insurance Companies and Banks.According to information received from the Insurance Companies the details of letters sent/references made in Hindi during the past three years are given in the statement enclosed. Information in respect of Banking Sector is being collected and will be laid on the table of the House.

STATEMENT ENCLOSED TO THE ANSWER TO LOK SABHA UNSTARRED QUESTION NO. 5115 ON 25.8.2000.

As per the information available from quarterly Hindi progress reports sent by the Insurance Companies, the percentage of letters issued in Hindi by Insurance Companies during the last three years is as under:

Name of Company (percentage of letters sent in Hindi)	Year 1997	1998	1999
1. Life Insurance Corporation Of India	62.99	63.24	61.75
2. General Insurance Corporation	70.00	73.32	75.05
3. New India Assurance Company	53.04	55.07	53.23
4. Oriental Insurance Company	89.00	87.95	88.00
5. National Insurance Company	56.00	56.35	53.05
6. United India Insurance Company	61.33	59.88	60.00